

Please see below copies of some emails, letters, and messages that we have received over the years. All have been reproduced with permission:

From: Ross
Sent: 03 September 2012 09:55
To: colin@bickerbathrooms.co.uk
Subject: RE: Bathroom

Hi Colin,

In terms of a testimonial I've written something below.

The quality, standard and finish of the bathroom fitted by Colin is excellent and I could not be happier. Colin is friendly and extremely knowledgeable providing help at all stages of planning and sourcing my new bathroom.

Colin is punctual and a tidy worker, always leaving the bathroom and his workspace clean at the end of the day.

I would not hesitate to use Colin again for future works.

Ross

Testimony RE En Suite

"Colin Bicker carried out a very professional installation of our en-suite shower room. He was extremely helpful from the initial visit bringing with him a wealth of ideas about how to maximise the space available to us. Colin also helped enormously with the selection of fittings and units for the bathroom that would suite both our tastes and requirements.

During the installation of the shower room, Colin worked to an exceptionally high standard. His professionalism was clearly evident in both his work and his manner.

The completed shower room was finished off to a very high standard. We were delighted with the finished result, and were thrilled with the recommendations that Colin had made. This combined with the attention to detail that Colin gives the work that he carries out, would give me no hesitation in recommending Colin Bicker to the others."

*Regards,
Ann & Tina*

"Just a quick 'Thank You' for the fantastic job you did on installing our purpose built En Suite Bathroom; as well as the full renovation of our existing monstrosity! We are both 'Over the Moon' with both of these rooms and can't quite decide which one we prefer. Your frendly, professional approach made the works go by very quickly and both Paul, I and the Dogs really miss your cheerful presence. After being with us a month, we both felt that you had become part of the family. Thank you once again for all the effort you put into making our house a truly special home"

Ann & Paul, Wittersham
Bathroom refurbishment and En-suite installation

"The quality of workmanship from planning stages through to completion involved BOTH of us throughout. A Cheerful friendly professional to have in our house"

Cathy & Paul - Chatham

From: debbie
Sent: 03 September 2012 22:08
To: colin@bickerbathrooms.co.uk
Subject: Bathroom

We are very happy with the new bathroom fitted recently by Mr Bicker. We found the experience a very personal one as we were kept informed at every stage of the process which in turn was completed in an efficient and timely way, I would certainly recommend Mr Bicker.

-----Original Message-----

From: Fiona808@XXXX
Sent: 18 March 2007 20:13
To: colin@bickerbathrooms.co.uk
Subject: Fiona!

Dear Mr. Bicker,

I am writing to thank you for the work which you have done in my house. You totally transformed my bathroom and made such a good job with it that when I needed my hallway floor tiled I could think of no other person to do it!

Your level of work is 'outstanding' and we could not find a fault (believe me my husband looked!). It is not every day that you find a workman from the yellow pages who is trustworthy, I was able to go to work every day and leave you to get on. You are clean and tidied everything away behind you, that took a lot of the stress and time away from me.

Your aftersales is also 'outstanding' - when I called you back to the faulty bath panel (which was a manufacturer fault, not yours) you came round within two days! Nothing is too much trouble for you.

I would recommend you to the end Colin and if I needed any more work done I know who I would call!!!

Thank you so much for everything.

Kind regards,

Mr & Mrs. Kent

We have no hesitation in recommending Colin to others, whether you are at work, or at home when you have the work carried out. A very professional, yet personable man who wants to give you the best, and will always involve the customer in the decisions and suggestions he may have.

His work is of an excellent standard, and he keeps his work area as clean and as tidy as possible. A great selling point were the photographs of other bathrooms he had completed. They brought the ideas out, so you could see what it may look like when completed

The work Colin has completed for us is brilliant, and we called him back for another job. We have never been so pleased to show anyone round our bathroom before!!!

On a less serious note – 8.00am means 8.00am to Colin!!! And the mug of tea with one is always appreciated – he even leaves the empty mug close to the kettle for you to refill!!!

M & S of Rainham

“I was so pleased with the bathroom I couldn't stop showing it off. I had so many people over I ran out of tea!!!” Mrs. F. of Gillingham