

We decided to have our bathroom modernised, and the whole room needed gutting. We wanted the bath removed and a shower unit installed for a start, then a new toilet, and washbasin. The walls and floor also needed to be tiled, so we phoned two recommended companies for quotations.

THE FIRST COMPANY;

Turned up late.
No paper work.
No testimonials.
No ideas or recommendations of what to have.
Time required to complete the work, one week.
Quotation came in one week later.

THE SECOND COMPANY;

Turned up on time
Smartly dressed with company name on the van and his shirt.
Prepared paperwork ready for questions.
Testimonials.
Photos and ideas from work he had already done.
Took time to thoroughly discuss any options open to us ie;
Ideas to give more space.
Suitable bathroom flooring.
Suggested artex and lighting for the ceiling.(which we had not given any thought to)
Time required to complete the work, two weeks.
Quotation came in one week later.

Although the second quote was dearer, we were sold on the professionalism of Colin Bicker

Regarding the work being carried out, Colin was on time every day, if he said he would be at our door at 8am, he was at our door at 8am.
The work to be carried out was estimated to take two weeks to complete; the work was completed in ten days.
That was with having two of Colin's associates in the trade doing the electrics for down lighters on the ceiling, and another to do the artexing.

Quality of work was excellent, cleanliness of work again was excellent, he vacuumed the floor and stairs every day.
He ensured that the toilet was installed every night before he left.
Every detail throughout his work was only carried out if we were happy.
Nothing was done without first consulting us, to make sure we were satisfied before he went ahead.
Colin was cheerful and chatty every day, and even had consideration for our dog when going in or out of the door.
All the work was carried out at a competitive rate, in our estimation, with "No Bickering" from Colin Bicker. A job very well done.
We would happily recommend him to anyone needing a bathroom refurbishment.